









purpose.

We are a local municipal company, whose purpose is to promote and manage public housing properties owned by the Municipality of Porto, as well as to maintain and preserve all municipal buildings, equipment and infrastructure.

activity.

municipal public housing

50
neighbourhoods

574 buildings

227 scattered buildings

around

13 000 dwellings

30 000 inhabitants

activity.

Porto: 231.800 inhabitants (41 km²)

Porto Metropolitan Area: 1.736.228 inhabitants (2.040 km²)

municipal public housing

50
neighbourhoods

574 buildings

227 scattered buildings

around

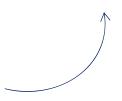
13 000 dwellings

30 000 inhabitants

approximately

12,2%

of the housing stock in the city



municipal public housing around 13.000 dwellings 12,2% of the housing stock in the city

central public housing 4.500 inhabitants

approximately 12,2% of the housing stock in the city 1,0% of the housing stock in the city

approximately $\frac{7}{7},\frac{7}{6}$ of the housing stock in the city approximately $\frac{2}{6}$ of the housing stock in the city

Porto:

total approximately of the housing stock in the city

14,1%

Lisboa:

total approximately of the housing stock in the city

10,3%

central public housing

municipal

public

housing

around

6.000 dwellings

45.000 inhabitants

19.000 dwellings

13.500 inhabitants

municipal around public housing

around 92.500 dwellings

215.000 inhabitants

central public housing

around 32.500 dwelling

75.000 inhabitants

approximately

2,2%

of the housing stock in the city

approximately

0,8%

of the housing stock in the city

Portugal:

public housing stock

3,0%

total approximately of the public housing stock in the countries:

Portugal:

3,0%

Netherlands:

30,0%

Austria:

24,0%

Denmark:

21,0%

United Kingdom:

17,0%

0,54%

Serbia:

Member States' Profiles of the Housing Sector (Housing Europe. 2019)

total approximately of the public housing stock in the cities:

Rotterdam: 44%

Linz: 54%

Aahrus: 28%

Manchester: 30% Belgrade: 0,65%

Amsterdam: 42%

Vienna: 43%

Copenhagen: 28%

Belfast: 27%

The Hague: 31%

London: 21%

Member States' Profiles of the Housing Sector (Housing Europe. 2019)

Sweden:

has "no" social housing, with all housing options open to everyone regardless of means.

activity.

municipal public housing 50
neighbourhoods

574 buildings

227 scattered buildings

approximately

12,2%

of the housing stock in the city

around

13 000 Dwellings

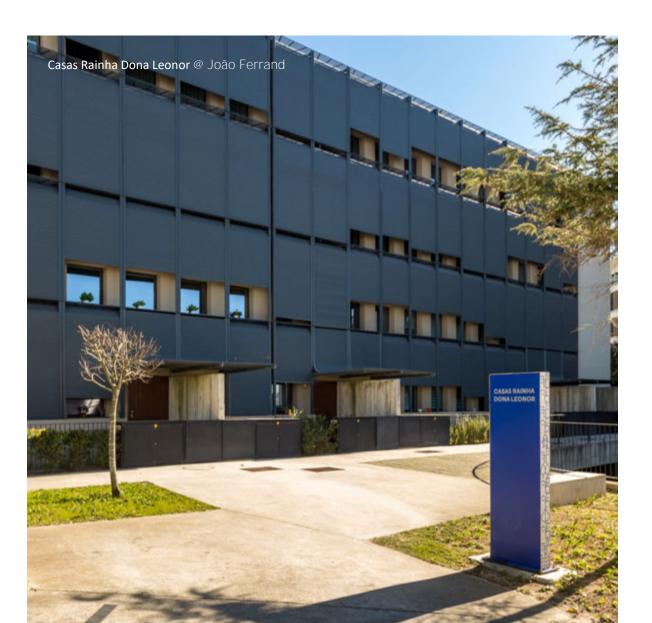
30 000 residents

+ 170
buildings, including

66 schools other municipal buildings











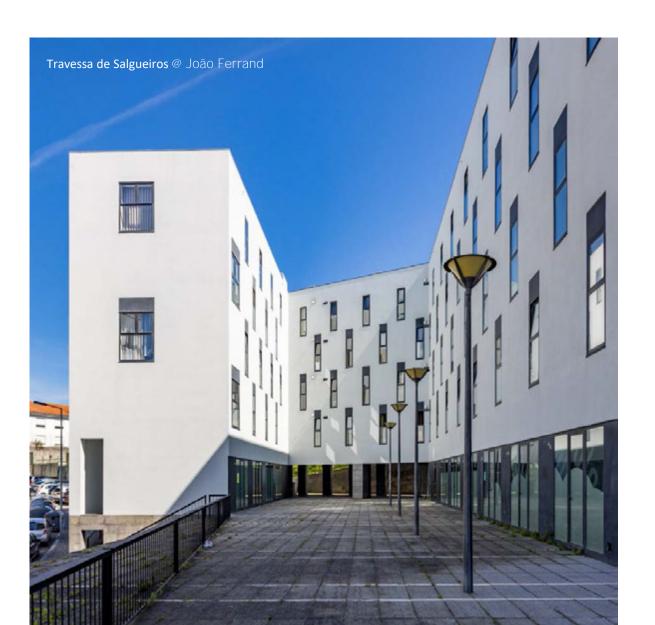






















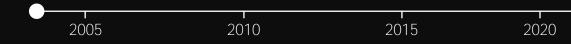








since 2004







300 **M€**

35.000 Мдин

investment in rehabilitation works to improve living conditions between 2004 and 2023

2019, 2018 & 2021 were the 3 years with the most investment (more than €20m/year)

maintenance projects & works

on average, annual investment was:

>15,5 M€/year >182,5 M **дин**/year





1. maintenance & preservation

Municipal Public Housing Neighbourhoods and Scattered Buildings

Other Public Municipal Buildings schools cultural buildings administrative buildings (theaters, libraries, museums, archives, etc.)





Porto solar

installation of more than 2.327 photovoltaic panels on 29 municipal buildings

2. rehabilitation



Building envelopes Interiors of vacant houses

bacalhoeiros







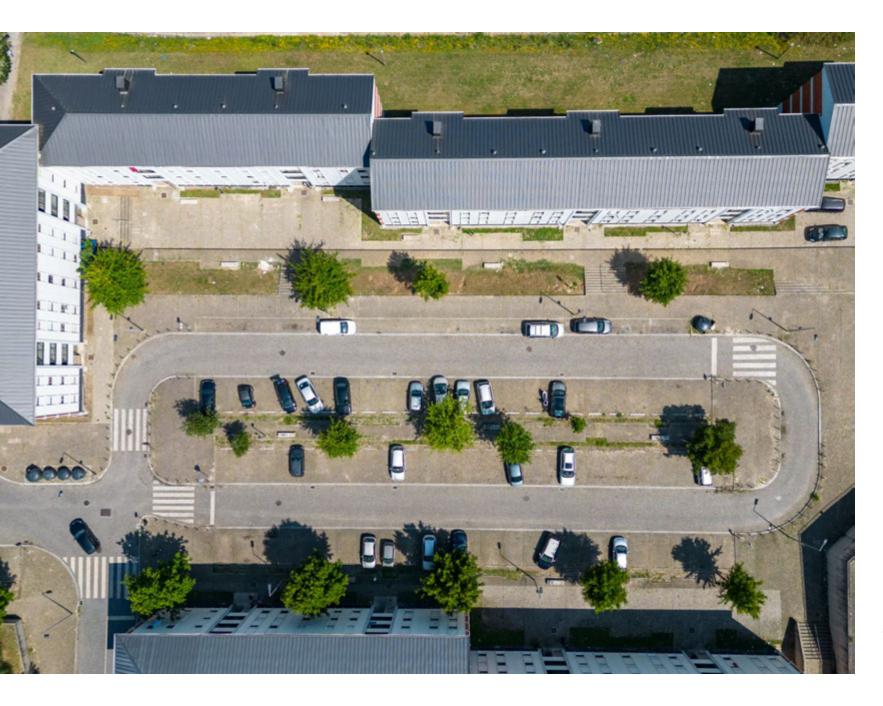
Scattered dwellings











3. interventions in public spaces

regeneration projects and works in the public space of neighbourhoods





Agra do Amial Public Space Renewal







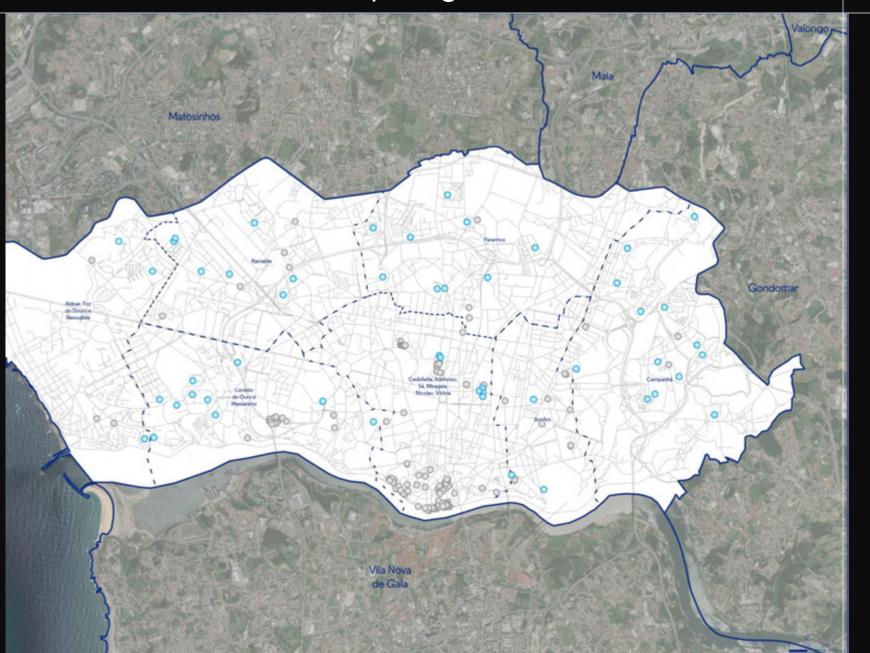




4. emergency interventions

civil protection, police, inspection shoring, removal of materials at risk of falling, demolitions, etc.

maintenance, projects and works



Scope:

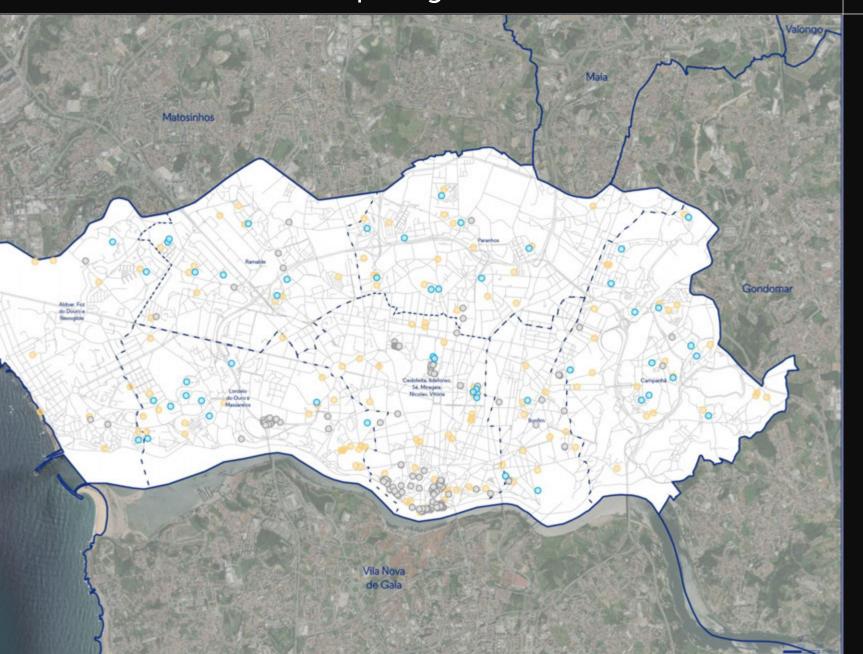
Municipal Public Housing Buildings (neighbourhoods and scattered buildings)

Other Municipal Public Buildings (facilities)

NeighbourhoodsScattered Buildings



maintenance, projects and works



Scope:

Municipal Public Housing Buildings (neighbourhoods and scattered buildings)

Other Public Municipal Buildings (facilities)

schools cultural buildings administrative buildings

(theatres, museums, archives, libraries, etc.)

- Neighbourhoods
- Scattered Buildings
- Other Municipal Buildings







on average, we provide one house per day

more than 2 070 dwellings provided since 2018

average monthly rent:

69,00€ 8.100,00дин

3,5% rent default rate

national minimum monthly wage: 820 € (x14) 96.000дин (x14)

objectives.

Ensuring quality when responding to tenant requests. Developing innovative social projects.

Housing Stock Management Regulations

- . Defines the rules and establishes the applicable conditions for managing the Municipality of Porto's housing stock.
- . Approved by the Municipal Assembly on 29 Jan 2019:
- . It is structured around and aims to address economic deprivation, which translates into housing shortages.
- . It consists of a manual of working procedures.









data management and processing







eSigha.

data on the housing stock in real time

A management platform that allows realtime monitoring of housing dynamics, in terms of managing spaces, people and rents.

Observatory.

aggregating & sharing knowledge

It evaluates and systematizes the information already collected by Domus Social, making it possible to monitor the social and housing situation in the Municipality of Porto. It makes it possible to produce useful and relevant information and to evaluate the impact of the implementation of new measures and projects in the housing area.

Power BI.

Sociodemographic information in real time

It presents tenant's sociodemographic information in an organized and visually appealing way, facilitating daily monitoring tasks.



the main challenges:



unsuitable housing types

ageing population

isolation among the older population



main projects:

Casa Como Nova

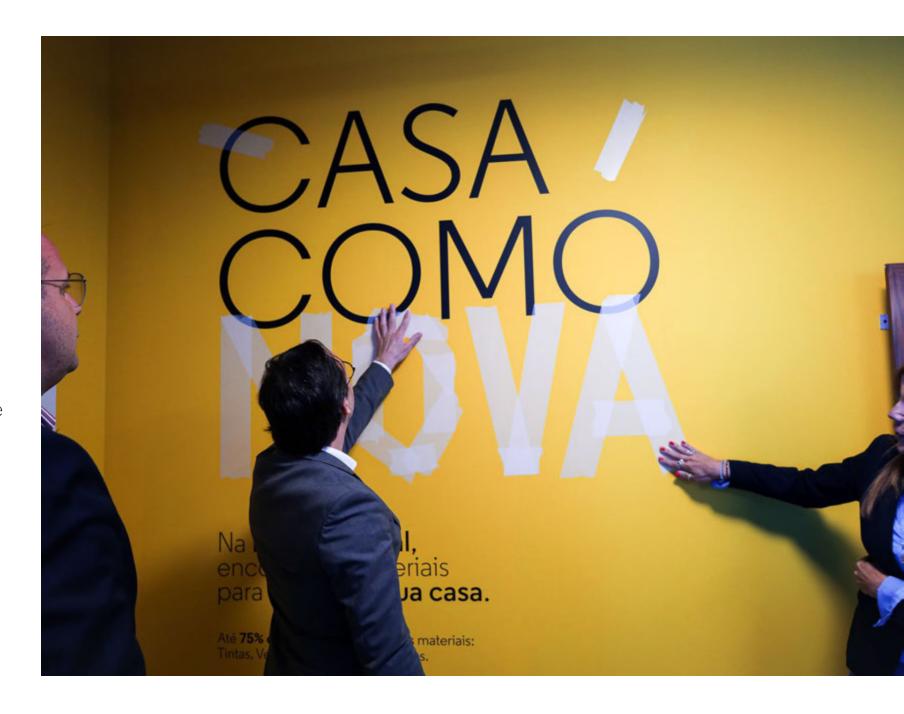
This program seeks to involve municipal tenants in efforts to maintain home interiors (self-maintenance).

Through partnerships with companies in the area, we can guarantee access to materials at prices around 75% lower than those of the market.

Each grantee can access this program every 4 years, for each of the specified products.

Materials available:

- paint
- flooring
- interior doors



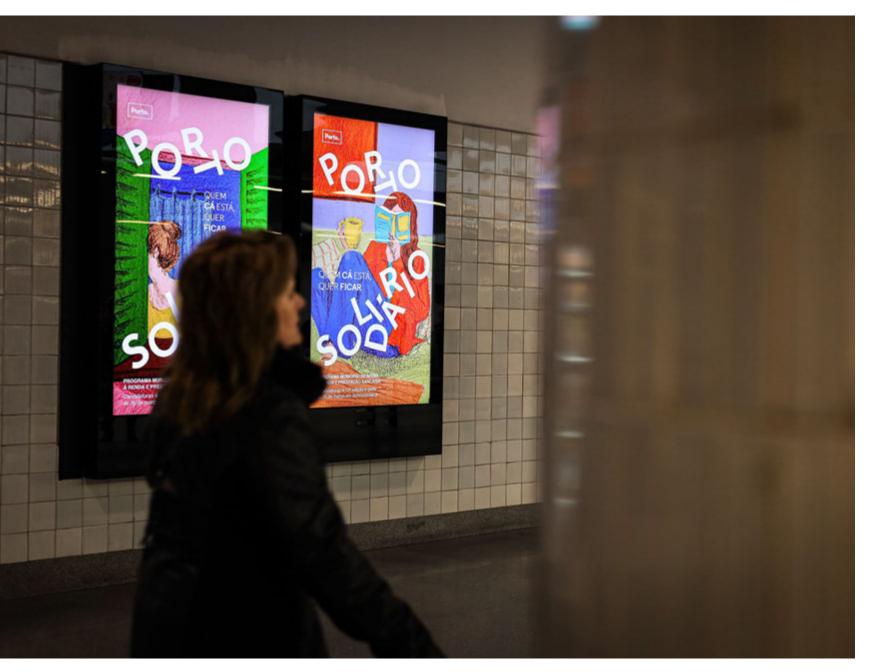








Casa Como Nova



Porto Solidário

Municipal rent and bank repayment support programme for individuals and families in a housing emergency.

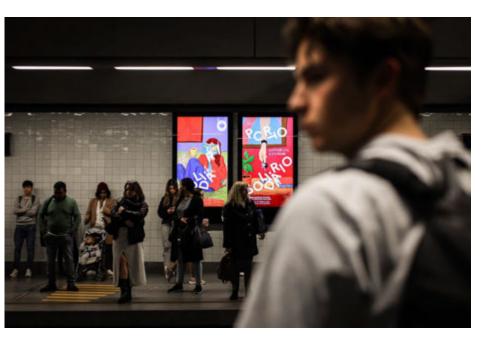
The rules, conditions of access, submission of applications, and amount and duration of the support are regulated by Porto

Solidário's Social Emergency Fund Regulations.

Created in 2014, it is currently in its 13th edition.

- . 5 243 families supported
- . 18 M€ allocated









Porto Solidário

Ao Ritmo do Bairro

These workshops challenge young people between the ages of 13 and 18, who live in the city's municipal neighborhoods, to discover the rhythms and spirit of dance and urban art.

The goal is to promote physical activity, social interaction and inclusion during school break periods.





Visits to Centenarian Tenants

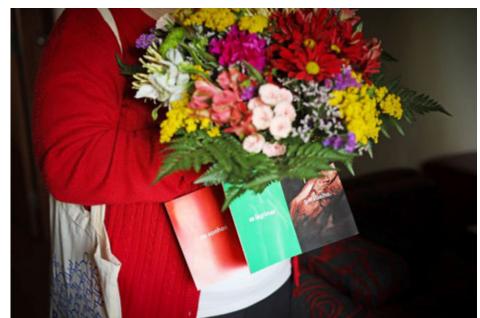
In a municipal public housing stock made up of around 30.000 people, the experiences, bonds and important moments are endless.

The purpose of Domus Social's visits to tenants celebrating 100 years of life is to value the community spirit **present in the city's municipal** neighbourhoods, recognizing the importance of those who contribute so much to its history.









Visits to Centenarian Tenants

ConDomus

ConDomus implements a management and administration model for communal areas in municipal buildings, using a methodology similar to that employed in condominium management.

Implemented in 44 residential areas, 1 066 organised entrances.

- . To help municipal tenants identify with the places where they live
- . To promote the preservation of municipal public heritage
- . To enhance the sense of community and civic participation
- . To strengthen neighbourhood networks and community spirit.











ConDomus



Artistic Residencies | PRR

A set of Artistic Residencies focused on environmental education, aimed at children and young people aged 12 to 17 living in the neighborhoods of the Campanhã parish council.

- . equip participants with technical and artistic tools
- . promote artistic awakening through music, dance, and theater . raise awareness of environmental education so that young people themselves become agents of environmental change in their

community









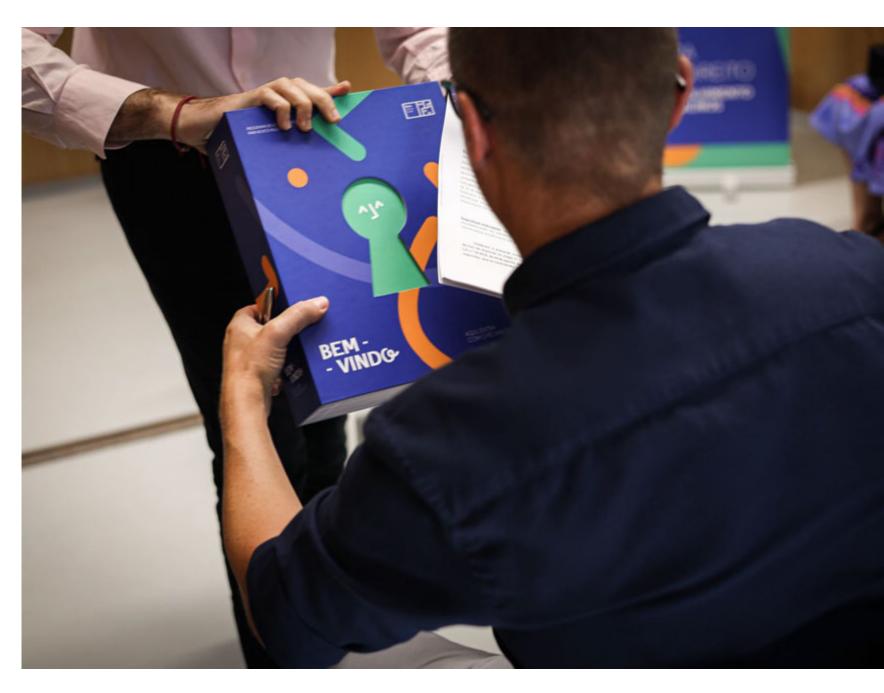
Artistic Residencies | PRR

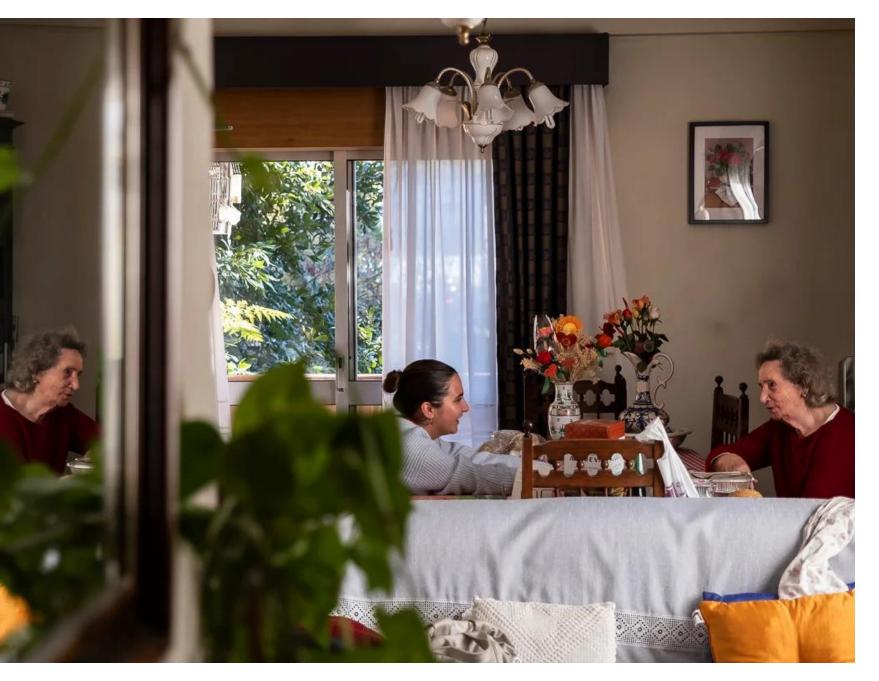
Bem-Vind@

Moving into a new home marks a turning point in the life of any family. A warm welcome is the key factor to make this transition smoother and more positive.

Based on this premise, in 2021, Domus Social launched the "Bem-Vind@" project, an initiative that greets families recently rehoused in Porto's municipal public housing stock.

- . personalized welcome session
- . offer of a welcome Kit
- . visit to the home
- . filling in a form to understand whether the families feel integrated into the surrounding environment and the neighborhood network they





Porto Importa-se

Supporting older people living in the city's social housing developments and fostering a better quality of life for this section of the population who are living alone.

It was created with the objective of helping 3000 tenants:

- . 1913 are people living alone. 1006 are couples over 75 years old
- Since the beginning of the initiative, this approach helped identify 458 cases of what was considered severe social isolation, and these people began to receive regular follow-ups. Since 2017, 2.474 visits have already been

mada

Shared Residences

- . fostering active ageing
- . promoting independence
- . combating social isolation

In partnership with certain Parish Councils,

Domus Social has provided eight houses for the establishment of shared residences for older people in Porto, which already provide support for around twenty older people in the municipality.

















